EMERGENCY EVACUATION PLAN

June 2020





Prepared for:

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ACRONYMS

ВС	British Columbia	EOC	Emergency Operations Center
CRD	Capital Regional District	ERP	Emergency Response Plan
EMBC	Emergency Management BC	SOLE	State of Local Emergency
ESS	Emergency Support Services		



PLAN DISTRIBUTION AND MAINTENANCE

Record of Revisions

Date	Annual Update (Y/N)	Details

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AMENDMENT PROTOCOL

This Emergency Evacuation Plan (plan) will be reviewed, validated and updated annually, or as required, by the Emergency Program Coordinator.

All amendments will be distributed to each individual plan holder who will be responsible for incorporating them as they are received. A record of all amendments will be maintained using the Record of Revision at the front of this plan.

As a registered holder of this plan, you have an obligation to assist in the maintenance of accurate up to date information. If you detect an error in the plan, or subsequent to its revision publication date, become aware of any changes to any information contained herein, please forward such information as soon as possible to:

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	City of Langford, Fire Chief
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SECTION 1 INTRODUCTION

1.1 Purpose

The purpose of this Emergency Evacuation Plan is to clearly align response objectives with operational procedures used by the Local Authority to facilitate a timely and effective response to an emergency situation requiring the full or partial evacuation of the City of Langford (Langford).

The Plan includes:

- Criteria for assessing emergency situations
- Procedures for issuing emergency evacuation Alerts and Orders
- Evacuation considerations
- Geographical maps of evacuation zones and important features including vulnerable populations, critical infrastructure, reception centres and primary evacuation routes

This Plan is to be used in conjunction with the City of Langford Emergency Management and Recovery Plan, which provides additional overreaching procedures to be used in any emergency, such as:

- BC Emergency Management System (BCEMS) overview
- Roles and responsibilities
- EOC activation and management
- Guidelines for declaring a State of Local Emergency (SOLE)

1.2 Scope

This plan applies to any actual or anticipated emergency or disaster that could prompt the full or partial evacuation of the City of Langford, whether the emergency is within or outside of the city boundaries. Evacuation specific response procedures are included within the plan for scenarios which are most likely to occur and / or will have the greatest impact on life, safety, the environment and infrastructure in the area.

This plan does not address emergencies that are handled under normal circumstances by onscene first responding agencies.



1.3 Background

The City of Langford (Langford) is located on southern Vancouver Island. This municipality is one of 13 others that are a part of the Capital Regional District. Its immediate neighboring communities include Colwood (SE), Highlands (N), Metchosin (SE) and View Royal (NE).

The city is situated on low land (76m elevation) in the foothills of Mount Finlayson, with various peaks of basalt bedrock. The city has three small lakes and is crossed by the Goldstream River. It is bordered by Goldstream Provincial Park and Thetis Regional Park to the north, as well as Mount Wells Regional Park to the west. The area is prone to frequent seismic activity, however large scale earthquakes (6.0 - 7.0) are possible, and have occurred.

The city generally has a warm and temperate climate, however experiences frequent and potentially severe rain in the winter months. Atmospheric river events are common and can bring over 100mm of rain to the area in less than 24 hours.

This combination of environmental and geographical factors pose a varying degree risk from flooding, wildfires and earthquakes that could prompt either a partial or full evacuation of the city.

In addition to natural risks, the city, like other cities of similar size and population, also has several major arteries crossing the city, as well as industrial sites that could pose a hazmat risk to surrounding sites. Of particular concern, is the water treatment facility located in the western portion of the city in close proximity to a residential area.

Flood Risk

Atmospheric river events pose the greatest flood risk to the city, and are attributed to rapid onset flooding prompting localized and potential wide scale evacuation. Flooding events can occur throughout the city due to the inability of drainage systems to keep up with heavy rainfall. Overland flooding does occur around rivers and lakes, however this is not a predictor of evacuation patterns. See Appendix E for 200-year Floodplain Map

Earthquake Risk

A major earthquake in the region could prompt an evacuation response due to:

Tsunami warning

A regional tsunami warning may be generated following a strong off shore earthquake. Inundation zones within Langford are minimal due to elevation and distance from the coast, and evacuations are not expected to be widespread within the area, however the City may receive evacuees from surrounding communities.



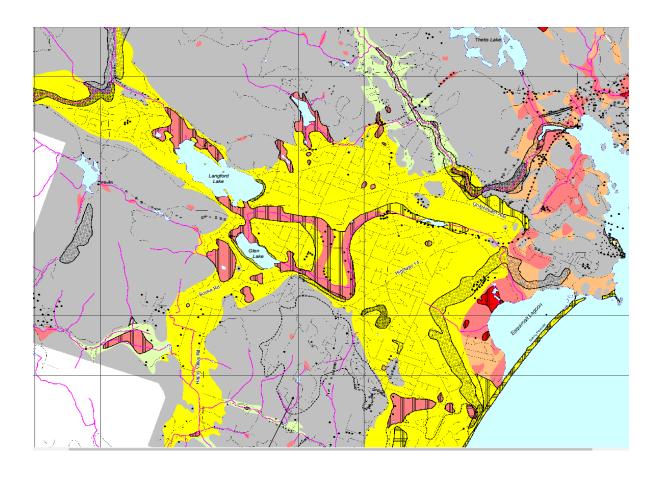
Structural collapse, ground instability and liquefaction

Studies indicate that many parts within and around the City have a moderate to high risk of ground motion and liquefaction. Structural collapses following a major earthquake are expected, and could prompt localized evacuations. High-rise buildings are particularly vulnerable and the City should prioritize evacuations based on structural engineering reports areas of greatest instability (time permitting).

Relative Earthquake Hazard Map of Greater Victoria¹

High Moderate Low Maps 2 - 4, and Amplification Hazard on Map 1. Relative Hazard Ratings Moderate to High Liquefaction Hazard Hazard Low to Moderate Liquefaction Hazard Hazard Moderate Slop Hazard Map 1 Only. Streams; potential for locally high to very high liquefaction hazard.

Legend



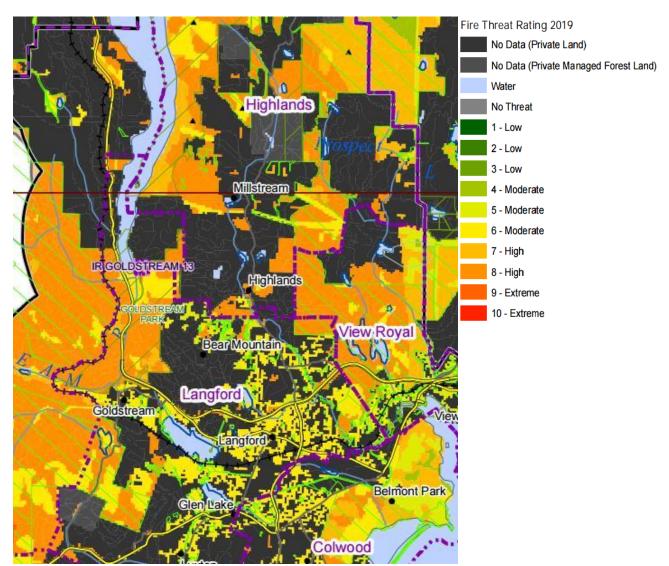
¹ http://cmscontent.nrs.gov.bc.ca/geoscience/PublicationCatalogue/GeoscienceMap/BCGS_GM2000-01.pdf



Wildfire Risk

A Community Wildfire Protection Plan (CWPP) was developed for the City and surrounding area (2020) which concludes that the risk of a wildfire in the region is high, particularly in the summer months of July to August. Elevated temperatures and a history of drought in the region are conducive to wildfire ignition to the north and west of the City. Communities bordering these areas are particularly vulnerable to the threat of an evacuation during a major wildfire event. Refer to CWPP for further hazard analysis.

WUI Risk Class Map²



² Government of BC WUI Risk Class Map https://www2.gov.bc.ca/gov/content/safety/wildfire-status/prevention/vegetation-and-fuel-management/fire-fuel-management/wui-risk-class-maps/wui-downloads



With the inherent risk to the community illustrated above, it is imperative that the Local Authorities have a pre-determined plan which facilitates:

- Effective communication between the Local Authority, Provincial Agencies, River Forecast Centre and BC Emergency Management
- Accurate evaluation of risk
- Rapid public notifications
- Coordination between government agencies
- Appropriate determination of evacuation routes
- Identification of reception areas

Section 2 of this Plan outlines the framework to achieve the above response goals. It is expected that the Local Authority will continually assess the risk and potential impact of an emergency situation and adjust accordingly.



SECTION 2 OPERATIONAL EVACUATION PLAN

2.1 Overview

The primary objective of an evacuation response is to protect the public from the adverse effects, or potential adverse effects of an emergency. The decision to evacuate will be made by the Incident Commander in conjunction with the EOC Director based on a current and projected threat assessment.

An important planning consideration when determining if an evacuation is required and to what extent it is required is the early identification of indicators and triggers.

<u>Indicators</u> are information-based forecasts and predictions such as: rainfall, wind speed and direction, temperature, humidity etc. (See Section 2.3.1. Threat Level Monitoring).

<u>Triggers</u> are pre-determined decision points that may be related to the hazard affecting a particular geographical point such as: distance of the hazard to the public and / or important infrastructure, the nature of the hazard (toxic fumes, set back distances etc.), and historical events of comparison. (See Section 2.3.2. Evacuation Trigger Points).

The notice to evacuate may require rapid implementation without the ability / time to declare a State of Local Emergency (SOLE). The Incident Commander or EOC Director may activate a tactical evacuation response based on the evaluation of the risk whenever deemed necessary for the protection of life, health and safety of the public.

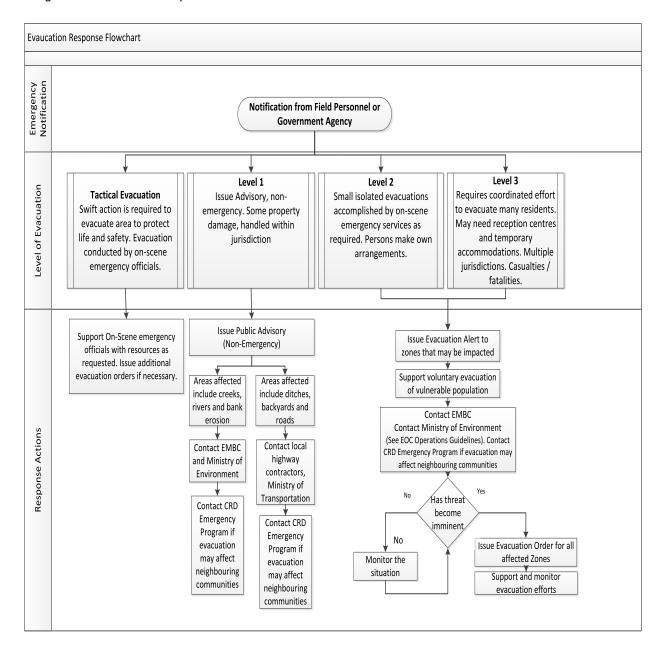


2.2 Evacuation Response Actions

2.2.1 Evacuation Response Flow Chart

Upon receipt of any incident notification that may require an evacuation response, the following actions will be considered.

Figure 1: Evacuation Response Flowchart





2.3 Evacuation Response

2.3.1 Threat Level Monitoring

The table below represents various factors to be monitored when considering an evacuation or the potential for an evacuation in the near term. A full evaluation of each item in context of the situation must be taken into consideration. Note, this list is not exhaustive of all potential aggravating and mitigating factors to consider.

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2.3.2 Evacuation Trigger Points

Evacuation trigger points are determined based on the proximity of a threat to the local population. They are typically geographical locations that, once crossed by a hazard, triggers actions taken to issue evacuation alerts and / orders.

The locations of trigger points are determined based on an assessment of the threat, the rate of advancement and current and forecasted conditions. Points should remain flexible as situations may rapidly change without notice. The Incident Commander, in conjunction with the EOC Director and Evacuation Group Leader will determine appropriate trigger points. Wherever possible, technical specialists should assist in developing trigger points.

The table below outlines possible actions to be taken at certain trigger points.

Note: Certain actions can only be taken where time permits.

Distance to Threat (Hours)	EOC Activation Level	Evacuation Response Actions
0 – 12	3	 Activate EOC or Alternate EOC (full activation) Declare a SOLE Confirm activation of CRD or Provincial EOC Establish evacuation zone(s) and evacuation routes Issue Evacuation Order (See Appendix D for Script) Initiate West Shore Alert Message Update Social Media Sites (Facebook, Twitter) Use physical means where possible: Door-knocking and loud hailers Establish roadblocks Cordon off area (for small isolation zone) Activate reception centres (for extended durations and / or where damage is extensive, and residents will require temporary shelter)
		 Additional Actions (time permitting and as required): Contact CRD Emergency Program Mobilize evacuee transportation to collection / muster points Contact BC Transit for evacuation support if possible Conduct aerial survey to locate transient population and / or recreational users Notify medical facilities of mass casualties Activate Mutual Aid Agreements and request support where needed



Distance to Threat (Hours)	EOC Activation Level	Evacuation Response Actions
12-24	3	 Activate EOC (full activation) Place alternate EOC on standby Contact CRD and Province and confirm standby of EOC Determine evacuation zone(s) and evacuation routes Issue Evacuation Alert (See Appendix D for Script) Issue West Shore Alert Message Update Social Media Sites (Facebook, Twitter) Pre-determine roadblock locations and assignments Contact BC Transit as potential evacuation support and determine collection points for evacuees Place transportation resources on standby Place reception centres on standby Notify Mutual Aid partners of potential resource needs Close non-essential services / business and schools Consider transportation of vulnerable population and livestock Continue to monitor the situation
24-36	3	 Activate EOC (full activation) Issue Evacuation Alert Consider closure of non-essential services / business and schools Consider transportation of vulnerable population and livestock Continue to monitor the situation Notify Province and CRD and confirm EOC activation / standby
36-48	2	 Activate EOC (partial activation) Commence tactical evacuation planning Identify and prioritize evacuation zone(s), collection points and evacuation routes Issue Public Notice Identify roadblock locations and assignments Identify transportation needs Identify reception centre needs (location, capacity, supplies etc.) Identify external emergency resource needs (police, fire, Ambulance) Place resources and personnel on standby Contact CRD and Province confirm standby of EOC Continue to monitor the situation
48+	1	 Activate EOC (partial activation) Contact technical specialists to validate trigger points Identify special needs facilities and vulnerable populations Contact CRD and confirm standby of EOC Identify evacuation resource requirements Contact MAA partners to determine resource availability Monitor the situation (See Section 2.3.1 Threat Level Monitoring Table)



2.3.3 Vulnerable Population

2.3.3.1 Special Facilities

Special facilities are responsible for the welfare of their patients and clients. They are required to maintain an emergency plan which includes provisions for evacuation. Whenever possible, advanced warning should be given to special facilities for them to effectively implement their evacuation plans.

Special Facilities Include:

- Hospitals
- · Health clinics
- Special nursing facilities
- Nursing homes
- Assisted living centres (for disabled and elderly)

If an evacuation of these facilities is required, patients should be transported with the appropriate medical and / or security support to a facility that is comparable in capability of standard of care. The facility operator is responsible for making these arrangements, however when there is insufficient time to do so, they may request assistance from BC Emergency Health Services.

See Appendix A Vulnerable Population and Critical Infrastructure

2.3.3.2 Special Needs Population

Special needs populations are those individuals which will require evacuation assistance in the form of transportation and shelter and possibly some medical assistance.

These include, but are not limited to:

- Home bound elderly
- Public transportation dependent individuals and families
- Economically isolated individuals and families

Whenever possible, provisions should be made to ensure that these populations are included and accounted for in evacuation planning. Planning for special needs populations may include multi-lingual messaging, collection points within proximity to economically isolated regions, door-to-door transportation from homes to temporary housing.



2.3.3.3 Schools and Childcare

If an evacuation of a school is required, students should be transported by bus to another facility (typically another school when possible) outside of the risk area, where they can be picked up by a parent or guardian. The public should be immediately notified of these arrangements to facilitate a timely transfer and reduce the risk of those attempting to gain access to an unsafe site.

When there is advanced warning of an emergency, schools should be closed.

See Appendix A Vulnerable Population and Critical Infrastructure

2.3.3.4 Non-residents and Seasonal Visitors

Evacuation planning and response must account for expected increases in population due to tourism (seasonal) and during special events. Efforts should be made when possible to contact event organizers and tourist facilities including hotels, inns and lodges in order to anticipate additional evacuation assistance that may be required in form of shelter, supplies and transportation.

In situations where there is enough advanced warning of an emergency, organized events and tourist facilities should consider suspending activity.

2.3.4 Levels of Evacuation

2.3.4.1 Alert

An Alert indicates that there is a potential for the full or partial evacuation of all or a portion of the City. No emergency actions are required however conditions should be monitored closely by the EOC Director, and public notices should be issued accordingly i.e. steam flow advisories, rainfall warnings etc.

2.3.4.2 Level One

Normal "Level One" evacuation will be initiated by the on-scene emergency services, i.e. small flood, hazmat release. Persons will normally make their own arrangements and stay with friends, relatives or neighbours. Emergency services on the scene shall keep record of names, addresses and telephone numbers of where these people may be located.

2.3.4.3 Level Two

Involves greater numbers of people displaced due to a large flood, or small wildfire etc. or persons evacuated who have no place to stay and require assistance. This will require involvement of other agencies, (i.e. Emergency Support Services, etc.) for assistance, registration, and placement. Coordination of services by the Emergency Program Coordinator is required.



2.3.4.4 Level Three

A disaster causing large-scale evacuation such as extensive flooding, or out of control wildfire. Overall coordination of direction will be provided through the establishment of the EOC. Operational control will be established through an on-scene incident command post.

2.3.5 Evacuation Stages

2.3.5.1 Tactical Evacuation

When an incident occurs with little or no warning, a tactical evacuation is conducted by emergency responders at the scene (Fire, Police and Ambulance) for the immediate protection of life and health. The EOC Director will be immediately notified for additional support in issuing formal declaration of SOLE, issuing formal evacuation orders / alerts, and procuring additional resources and expanding evacuation orders as necessary.

2.3.5.2 Stage 1 - Evacuation ALERT

A process to alert the population at risk of the potential need for evacuation. The Evacuation Alert advises that because of the danger they should be prepared to evacuate the area. This Evacuation Alert may allow the population at risk to begin an orderly preparation to voluntarily leave the affected area, within a specified time frame. However, the reality of the situation may require immediate action with very short notice.

2.3.5.3 Stage 2 - Evacuation ORDER

An Evacuation Order will only be issued by authorities in response to the imminent danger and potential of loss of life or injury to the population at risk in the affected area. These notices are issued in the interest of LIFE SAFETY. Members of the Police, Local Fire Departments, and the Local Authorities may be involved in expediting that action through door-to-door contact, the electronic media and West Shore Alert.

2.3.5.4 Stage 3 - Evacuation RESCIND

The population at risk is allowed to return to the area previously evacuated, having been advised that the danger has passed. There is the possibility that the danger may re-manifest itself and the Evacuation Notification might need to be re-instated.



2.3.6 Evacuation Zones

Evacuation Zones have been determined based on an evaluation of flood risk, wildfire risk etc. in relation to population density, available evacuation routes and locations of reception centres.

Upon issuing an Evacuation Order or Alert, emergency personnel should be assigned to each zone to facilitate the movement of traffic out of the evacuation zones.

Table 3: Detailed Maps of each Zone are located the Appendix E.

Zone 1	This area consists of the portion of the City north of Highway 1 and bordered by Goldstream Provincial Park to the east. It is primarily a residential area, and does have recreational areas visited by local and out of town residents (Bear Mountain Golf Resort, Thetis Lake Regional Park).
Zone 2	This area is the western most portion of the City, bordered by Highway 1 to the north and along Langford Lake and the West Shore Parkway to the east along Sooke Rd to the south. The area is currently growing with schools and additional expansion and recreational park space. The local water treatment centre is however located in this area.
Zone 3	This area spans the south side of highway 1 along Langford Lake / West Shore Parkway to the east and Veteran's Memorial Parkway to the west as well as Sooke Rd to the south. It is the most densely populated area and consists of a mix of business and residential areas. Most important emergency services, schools and vulnerable populations are located within this area.
Zone 4	This is the most eastern portion of the City, with the Highway 1 bordering the north, Veteran's Memorial Parkway to the west and the City limits to the south and east. The area is primarily a residential area with few easily accessible evacuation routes.
Zone 5	This is the southern portion of the City, which is everything south of Sooke Rd and follows City limits to the east, west and south. It is not a densely populated area and consideration may be given to evacuate this portion of the City through the neighbouring community of Colwood (situation dependent).
Zone 6	This area mainly consists of Goldstream Provincial Park and a small community at the northern most City limits. The challenges faced by this region are the frequent travellers on the Highway 1 in both directions, yet limited evacuation options to the north.



2.3.7 Reception Centres

The number and location of Reception Centres that will be activated, will be determined by the EOC Director and based upon:

- Proximity to the emergency
- Available travel routes from the local of the emergency
- Safety of the area
- Number of people evacuated

If time does not permit to fully activate reception centres, evacuees may be directed to one or more reception centres as an initial assembly point, where they can be reassigned to a permanent reception centre once it has been fully activated. Personnel should be immediately dispatched to reception centres and/or initial assembly points and begin to register evacuees.

2.3.8 Transportation Logistics

The assistance of individuals without their own means of transportation will require additional resources and cooperative assistance from the community. Vulnerable populations and those with special needs will require relocation assistance.

Hazard mapping maybe used to assist the Emergency Operations Center Command Staff in determining the priorities for evacuation and assistance required for those vulnerable populations.

The intent of the transportation plan is to minimize the negative consequences of evacuees being trapped by a threat from flooding, wildfire, hazardous substance etc. Evacuation routes will made available to all emergency response agencies and the public prior to an emergency.

This information combined with Emergency Management BC's Common Operating System will assist in transportation needs assessment. The Command Staff will activate a request for additional resources through the Logistics Section. These resources may include a mutual aid request to the Canadian Forces (19 Wing), located in Comox, to provide overhead visual reference of changing conditions.

2.3.9 Emergency Transportation Planning

There is no formal transportation agreement between the City of Langford and any private or government owned transportation group, however there are extensive resources available within city limits and neighbouring communities that could be drawn upon where time permits. In the event of a foreseeable evacuation event, BC Transit should be contacted in order to evaluate the potential for using resources and routes to facilitate an evacuation. Transit lines are often located in close proximity to the most vulnerable populations that may be without transportation means. Major collection points (Langford / Downtown) should be identified and communicated to the public.



Whenever possible, transportation plans should be develop with appropriate partners as soon as time permits when there exists a potential or imminent threat of evacuation.

2.3.10 Evacuation Routes

Primary evacuation routes have been modelled based on population density, accessibility, road reliability, as well as accounting for those that may have accessibility challenges. Emergency service crews should be immediately dispatched to assigned evacuation zones to facilitate lane reversals, traffic flow and road blocking. Evacuation routes must take into account the estimated threat arrival time and traffic peak times. Certain conditions may not allow for complex traffic re-routing (see Appendix E for Evacuation Map).

2.3.10.1 Zone 1

Zone 1 will be evacuated using two primary routes — Bear Mountain Parkway to Leigh Road and Millstream Rd to Highway 1 and / or to McCallum Rd to Leigh Rd. There are concrete barriers at McCallum Rd that could potentially be removed to facilitate an alternate to Leigh Rd. Time permitting, a lane reversal on Millstream Rd can be used to facilitate more southbound traffic, however the Millstream overpass can be challenging. This zone should only be evacuated in a southbound direction unless there is an immediate and pressing need to evacuate that cannot be facilitated to the south i.e. rapidly approaching wildfire, washed out roads etc.

2.3.10.2 Zone 2

Zone 2 will be evacuated using northbound West Shore Parkway to Highway 1. Traffic can alternately be routed south to Sooke Rd, however this is a single lane road that could also be receiving evacuees from Zone 5. Humpback Road can be used as an alternate route for residents in the southwest corner of Zone 2, however this road is not reliable and not recommended. There is also a locked gate on this road at the railroad – Police and Fire have access keys.

2.3.10.3 Zone 3

This zone has the highest concentration of potential evacuees and may be evacuated in several directions depending on time constraints, nature and location of the emergency. The zone can be evacuated north to Highway 1, and / or east through Colwood. There are also accessible routes to the north and west via Langford Parkway, however evacuating one zone via another should be avoided when the potential for a mass regional evacuation exists. NOTE: a dedicated route for emergency services out of this zone should be prioritized based on nature and location of the emergency. This can be facilitated through lane reversal and / or closures on Langford Parkway or Veterans Memorial Parkway. Barricades on Spencer Rd and McCallum Rd can be removed to facilitate traffic in south and north bound direction (respectively).



2.3.10.4 Zone 4

The eastern portion of this zone will be evacuated using Atkins Rd to Six Mile Rd. The western portion should be evacuated to the north following Selwyn Rd or south using Goldstream Ave to Highway 14. In the event of a concurrent evacuation of Zones 3 and 4, lane reversals on Veteran's Memorial and / or route re-direction of Zone 4 evacuees heading west should be considered. Consideration should also be given to establishing access to and from St. Anthony's Primary Care Centre located on Goldstream Ave.

2.3.10.5 Zone 5

Zone 5 can be evacuated using Happy Valley Rd or Latoria Rd to Veterans Memorial Parkway. Consideration must be given to other zones that may be evacuating as well as whether the neghbouring community Colwood (which may also be experiencing an emergency) can accept additional local traffic in this area.

2.3.10.6 Zone 6

Whenever possible, traffic for this zone should be directed south on Highway 1 and avoid heading north due to lack of resources and reliability of alternate routes.

2.6 Emergency Alerting Systems

A critical factor in minimizing risk to life and loss of property is rapid notification to the public and all relevant stakeholders.

Once an event has been reported, the EOC Director or Emergency Program Coordinator may initiate an emergency notification to the public.

2.6.1 West Shore Alert

West Shore Alert is a web based messaging system capable of sending mass notification to registered users in voice, text and email format. This tool enables pre-determined groups of individuals to simultaneously receive pre-scripted messages. The system can be accessed by computer or through a licensed iPhone App. The system is primarily used to send notifications to registered residents.

In the event that an Evacuation Alert or Evacuation Order is given, an information brief will be sent in all three formats (voice, text and email) to registered residents and lead stakeholder agencies:

- City of Langford EOC Designated Staffing roster for Sections Chiefs
- Emergency Agencies:
 - Fire Service
 - BC Ambulance
 - RCMP



2.6.2 Alert Ready

Alert Ready is Canada's Mass Alerting System. It is used to broadcast lifesaving emergency information through television, radio and LTE-connected and capable wireless devices. No subscription is required to receive alerts on wireless devices.

In the event of an imminent emergency requiring a mass evacuation, Emergency Management BC can activate the Alert Ready System to distribute a pre-approved emergency alert to the region Langford. Note: this system will be activated in the event of a major earthquake / tsunami warning event.

2.6.3 Public Evacuation Scripts

Pre-approved public evacuation scripts are critical to ensure that notification and response times are maximized, particularly in an evacuation event. Scripts are pre-populated into the Westshore Alert messaging system, detailing emergency evacuation procedures, routes and maps. Scripts have also been distributed for use by Emergency Management BC to ensure redundancy with between the local and provincial systems in the event of a communications disruption. *Refer to Appendix D for pre-approved Scripts*.

2.6.4 Access Control and Security

Security in evacuated areas is extremely important to protect the health and safety of the population outside of the evacuation zone, and to protect property within the evacuation zone.

Law enforcement and / or the City of Langford Bylaw Enforcement will establish roadblocks to limit entry into evacuated areas and, where possible, conduct periodic roving patrols within such areas to deter theft by those on foot. To the extent possible, fire departments may take measures to ensure continued fire protection.

If an evacuated area has sustained damage and cannot be reoccupied for an extended period of time, a sign-in / sign-out protocol may be required, to monitor and limit access to emergency workers, homeowners, business owners, utility workers, and contractors restoring damaged structures and removing debris.

2.6.5 Recall of Evacuees

Following the call-down of an emergency, when safe to do so, Evacuation Rescind will be issued. All evacuated persons will be contacted using the contact information provided at the time of evacuation. Social media outlets will also be updated with information regarding re-entry protocols etc. The Reception Centre, if established, will remain open until all the evacuated public has been advised of the call-down / rescind.



2.6.6 Re-entry Protocol

Evacuees returning to their homes or businesses in evacuated areas require the same consideration, coordination, and control as the original evacuation. For short-term incidents, the Incident Commander will normally make the decision to return evacuees and disseminate the message at the incident location as appropriate. For large-scale evacuations, the decision will normally be made by the EOC Director and disseminated through the media (via the Information Officer).



APPENDIX A - VULNERABLE POPULATIONS AND CRITICAL INFRASTRUCTURE

		Zone	e 1		
Facility Type	Facility Name	Units	Capacity	Address	Main Number
Childcare	Kids Klub – Lakewood Elementary		20	2636 Setchfield Road	250-478-1566
Childcare	Compass Childcare		36	2285 Bellamy Road	250-294-6765
Childcare	Westshore Community Daycare		37	2207 Millstream Rd	250- 915-1602
Recreation	All Fun Recreation Centre/Western Speedway			2207 Millstream Rd	250-474-1961
Recreation	Bear Mountain Golf Resort			1999 Country Club Way	250-391-7160
School	Lakewood Elementary			2363 Setchfield Ave	250-474-3449
School	Millstream Elementary			626 Hoylake Ave	250-478-8348
Hotel	Four Points Sheraton			829 McCallum Rd	250-474-6063
Hotel	The Westin Bear Mountain			1999 Country Club Way	250-391-7160
Church	Westshore Alliance Church			2207 Millstream Rd	250-474-8875
Mobile Home Park	Hidden Valley Mobile Home Park			2500 Florence Lake Rd	
		Zon	e 2		
Facility Type	Facility Name	Units	Capacity	Address	Main Number
Childcare	Belmont Early Learning Centre		29	3041 Langford Lake Road	250-893-9461
Childcare	Happy Campers OSC Willway		24	2939 Mt. Wells Drive	250-478-1213
Recreation	YMCA/Westhills Library			1319 Westhills Dr	250-386-7511
School	Belmont Secondary School			3041 Langford Lake Rd	250-478-5501
School	Willway Elementary			2939 Mt Wells Dr	250-478-1213
Mobile Home Park	Goldstream Mobile Home Park			2807 Sooke Lk Rd	
Mobile Home Park	Mobile Home Park			2911 Sooke Lake Rd	
Critical Infrastructure	CRD Water Treatment Facility				
Critical Infrastructure	Fire Hall #3			2872 Sooke Lake Rd	250-478-7770



Zone 3					
Facility Type	Facility Name	Units	Capacity	Address	Main Number
Childcare	Happy Campers Bray		25	953 Bray Avenue	250-391-0909
Childcare	Hi Kids Early Learning Education and Child Care Centre		33	1289 Parkdale Drive	250-478-5436
Childcare	CEFA Early Learning Victoria – Langford		88	3030 Merchant Way	778-265-9986
Childcare	Almosthome Gordon		20	935 Goldstream Ave	250-590-7666
Childcare	Happy Campers OSC Dunford		25	948 Dunford Ave	250-661-8578
Childcare	Happy Campers OSC Forge		31	2612 Sooke Road	250-661-8512
Childcare	Happy Campers OSC Orono		20	809 Orono Ave	250-391-0909
Childcare	Kids & Company Langford		72	965 Langford Parkway	250-433-7238
Childcare	Kids Klub Western#1		24	935 Goldstream Ave	250-478-7571
Childcare / Preschool	Our Lady of the Rosary Preschool and Child Care			2750 Claude Rd	250-474-1926
Childcare	Willowbrae Childcare Academy Langford		94	2780 Veterans Memorial Pkwy	250-883-9958
Seniors Living	Alexander Mackie Lodge			753 Station Ave	250-478-4888
Seniors Living	Cherish at Central Park			917 Avrill Rd	250-478-4431
Seniors Living	Jeskin Aerie			817 Goldstream Ave	250-474-1524
Seniors Living	Prince Edward Lodge			741 Station Ave	250-474-6133
School	Ruth King Elementary School			2764 Jacklin Rd	250-478-8368
School	Lighthouse Christian Academy			1289 Parkdale Dr	250-474-5311
School	Spencer Mills Middle School			1026 Goldstream Ave	250-474-1291
Recreation	Cineplex at Westshore				
Recreation	Eagle Ridge Community Centre			1089 Langford Pkwy	250-391-1738
Community Centre	Royal Canadian Legion			761 Station Ave	250-478-1828
Recreation	City Centre Park			1089 Langford Pkwy	250-391-1738
Church	Our Lady of the Rosary			790 Goldstream Ave	250-478-3482
Church	Grace Baptist Church			2731 Matson Rd	250-474-7283
Church	Gordon United Church			935 Goldstream Ave	250-478-6632
Church	The Forge Church			2612 Sooke Rd	250-478-8379



Facility Type	Facility Name	Units	Capacity	Address	Main Number
Mobile Home Park	Tri Way Mobile Home Park			2780 Spencer Rd	
Mobile Home Park	Wood Park Mobile Home Park			848 Hockley Ave	
Critical Infrastructure	BC Hydro Substation			Jacklin Rd/Langford Parkway	
Critical Infrastructure	RCMP			698 Atkins Ave	250-474-2264
Critical Infrastructure	Fire Hall #1			2625 Peatt Rd	250-478-7770
Critical Infrastructure	Ambulance (Province-wide)			2764 Leigh Rd	250-953-3298
		Zon	e 4		
Facility Type	Facility Name	Units	Capacity	Address	Main Number
Seniors Living	Fairway Woods			597 Goldstream Ave	250-474-0526
Seniors Living	Priory			567 Goldstream Ave	250-370-5626
School	Savory Elementary			2721 Grainger Rd	250-478-9586
School	Crystal View Elementary			2662 Silverstone Way	250-478-0576
Health Centre	Westshore Urgent Care			582 Goldstream Ave	250-519-6919
Church	Kingdom Hall of Jehovah's Witnesses			2506 Selwyn Rd	403-569-8258
Mobile Home Park	Arbutus Ridge Estates			2587 Selwyn Rd	
Mobile Home Park	Creekside Park			2607 Selwyn Rd	
Hotel	Solo Suites		20	590 Goldsteam Ave	
		Zon	ie 5		
Facility Type	Facility Name	Units	Capacity	Address	Main Number
Childcare	Summer Breeze Early Care and Learning Centre		76	1028 Lomalinda Drive	250-474-1368
Childcare	The learning Journey Child Care Centre		40	3650 Happy Valley Rd	250-812-0865
Childcare	Almosthome Child Care		25	1040 Marwood Ave	250-590-7666
Childcare	Alphabet Zoo Early Learning Centre		28	2619 Sooke Road	778-265-1337
School	Happy Valley Elementary			3291 Happy Valley Rd	250-478-3232
Recreation	SVI Ranger Station (Luxton)				
Critical Infrastructure	Fire Hall #2			3205 Happy Valley Rd	250-478-7770



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APPENDIX B – SUPPORT SERVICES

Emergency / Medical Services			
BCEHS – Air Ambulance	250-953-3298		
RCMP	250-474-2264		
Emergency Support Services	250-857-0535		
BC Government Agencies			
Emergency Management BC (EMBC)	1-800-663-3456		
BC Transit – Langford Transit Centre	250-382-6161		
City of Langford Bylaw Duty Cell	250-587-0400		
Local Resources			
EMCON	1-866-353-3136		
Victoria Contracting (VCMMC)	250-474-2688		



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APPENDIX C – EMERGENCY OPERATIONS AND RECEPTION CENTRES

	City of Langford Emer	gency Operations Cent	res (EOC)	
Facility Name	Amenities	Address	Main Number	After Hours
Fire Hall #1		2625 Peatt Road	250-478-9555	250-478-7770
Fire Hall #2		3205 Happy Valley Rd	250-478-9555	250-478-7770
Fire Hall #3		2872 Sooke Lake Rd	250-478-9555	250-478-7770
	City of Lang	ford Reception Centres	;	
Facility Name	Amenities	Address	Main Number	After Hours
Royal Canadian Legion	Meeting space, kitchen	761 Station Ave	250-478-1828	
Eagleridge Community Centre	Meeting space, kitchen, showers	1089 Langford Parkway	250-391-1738	
Crystalview Elementary	Meeting space, kitchen	2662 Silverstone Way	250-478-0576	
Happy Valley Elementary	Meeting space, kitchen	3291 Happy Valley Rd	250-478-3232	
Lakewood Elementary	Meeting space, kitchen	2363 Setchfield Ave	250-474-3449	
Willway Elementary	Meeting space, kitchen	2939 My Wells Dr	250-478-1213	
Gordon United Church	Meeting space, kitchen	935 Goldstream Ave	250-478-6632	
SVI Ranger Station	Meeting space, kitchen	3498 Luxton Rd	250-478-1369	



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APPENDIX D – SCRIPTS

Evacuation Alert					
This is an important safety message.					
	residents and visitors in the following area should be 30 minutes if ordered by emergency officials. The area under				
South boundary:	/ North boundary:				
	/ West Boundary:				
WHAT YOU SHOULD DO	for all family members or so workers in the event that an				

- Confirm a safe meeting place for all family members or co-workers in the event that an evacuation order is called.
- Ensure personal Grab & Go kits/backpack(s) are ready for quick departure including essential items such as medications, eyeglasses, valuable papers (i.e. insurance), immediate care needs for dependents and, if you choose, keepsakes (photographs, etc.). Have these items readily available for a quick departure.
- Consider in advance moving any disabled persons and/or children to a safe area.
- Move pets and livestock to a safe area.
- Arrange to transport your household members or co-workers in the event of an evacuation order.
- Arrange accommodations for your family if possible. In the event of an evacuation, emergency accommodation will be provided if required.
- Monitor news outlets and local government websites for information on reception centre location and status of evacuation orders.

IF YOU HAVE TO EVACUATE

- Listen to the radio and follow instructions from local emergency officials.
- Take Grab & Go kits/backpacks.
- If you are instructed to do so, shut off water, gas and electricity.
- Make arrangements for your pets. Local support services will do their best to assist you.
- Wear clothes and shoes appropriate for the conditions.
- Lock your home.
- Follow the routes specified by emergency officials. Don't take shortcuts. A shortcut could take you to a blocked or dangerous area.
- If you have time, leave a note telling others when you left and where you went. If you have a mailbox, leave the note there.
- If you have time turn off all outside water sprinklers so water is conserved for firefighting efforts.

•	Once you have left the evacuat	ed are, register at the emergency reception centre at the
	(location)	so you can contact and be reunited with others.

This alert issued at *(month, day, year)* at *(time)* will remain in force for seven days until *(month, day, year)* at *(time)* unless cancelled by the local government.



Evacuation Order	
Date: (month, day, year)	Local time <i>(24 hour)</i> :
i.e. interface fire) to t	nave been advised of imminent danger of (event type he life and property of residents and visitors in the ribed below within the local governments area of
South boundary:/ North East Boundary:/ West E	
•	vacuate via (<i>provide official evacuation route to a</i> Please follow all road
Based on this information, an order <i>pursuant</i> evacuate these areas has been authorized in the	to Section 13(1) of the Emergency Program Act to interest of life and safety.
	diction i.e. RCMP) and on of these areas on behalf of (local government)
	cy Social Services at the determined <i>(ESS facility)</i>
support to the Emergency Social Services cen authority h	nergency Operations Centre is open and is providing tres and other emergency responders. The (local as established a public information line (number) related to the (event type)
YOU MUST LEAVE T	HIS AREA IMMEDIATELY.
Mayor/ Alternate or CAO:	
Local Authority:	
Date:	



Evacuation Rescind				
Date: (month, day, year)	Local time <i>(24 hour)</i> :			
property in your area has diminished				
The Evacuation Order, pursuant to (<i>Cite Authority</i>) is therefore rescinded. An Evacuation Alert / Order may need to be reinstated, therefore the process would re-commence.				
Signature				
Local government name				
Date				



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APPENDIX E - MAPS

